

# COLUSA COUNTY SHERIFF, OFFICE OF EMERGENCY SERVICES HOUSEHOLD WATER TANK PROGRAM

## RESIDENTIAL WATER SUPPLY GONE DRY? YOU MAY BE ELIGILBE ASSISTANCE

**PROGRAM OVERVIEW:** If your domestic well has gone dry due to on-going drought conditions, you may be eligible for assistance. The **Household Water Tank Program** may provide property owners: a 2,500 water tank which is equipped with an in-line pump; any ground preparation necessary to place the tank, and, an initial delivery of 2,500 gallons of water. The property owner is responsible to connect the tank to his/her water system. Following installation, the County will deliver up to 2,500 gallons of water approximately weekly.

**BACKGROUND:** The Governor has declared a State of Emergency to exist throughout the state due to severe drought conditions. The Governor also issued an Executive Order authorizing the state's Office of Emergency Services, to provide funding in support of the Household Water Tank Program and other drought-related disaster relief.

**PROGRAM ELIGIBLITY:** The California Office of Emergency Services has established the eligibility criteria for participation in the Household Water Tank Program. The following residential property owners and/or individuals may be eligible if their residential well is no longer providing water due to the drought<sup>1</sup>, and:

- Residential property is occupied by the legal owner as their primary residence.
- Residential property is occupied by the legal owner as their primary residence with additional residential family unit(s) on that same property, to be served by the same water tank.
- Residential property is occupied by the legal owner as their primary residence with additional rental unit(s) on that same property, to be served by the same water tank.

<sup>&</sup>lt;sup>1</sup> Only wells that are no longer providing water due to the drought will be eligible through this program. Wells with electrical, mechanical, or physical issues not related to the drought will not be covered and are the responsibility of the property owner.

- Residential property is occupied by a family member of the legal owner. The legal owner must have a signed agreement with the County.
- Residential property is occupied by a family member of the legal owner with additional residential family unit(s) or rental unit(s) on the property, to be served by the same water tank. Additionally, the legal owner must have a signed agreement with the County.
- Residential property occupied by a renter/tenant with the legal property owner who has
  provided a water tank for their rental, paid all required permits/fees, and who demonstrates
  financial inability to assume the cost of water delivery service, the current tenant would be
  eligible for water delivery and filling services. All privately procured water delivery materials
  must comply with the Household Water Tank Program standards.
- Residential property occupied by a renter/tenant with the legal property owner who
  demonstrates financial inability to pay the costs of providing a water tank, but who otherwise is
  able to pay for required permits/fees, and installation in compliance with the program, may be
  eligible to receive a water tank and water delivery for the current tenant. The tank will be
  owned and maintained by the County and installation must be completed by a licensed
  contractor.
- Residential property occupied by a renter/tenant with the legal property owner demonstrating
  financial inability to pay any of the costs of providing a water tank, installation costs, required
  permits/fees or water delivery, may be eligible for those things to be provided through the
  program. The tank will be owned and maintained by the County and installation must be
  completed by a licensed contractor. The legal property owner would be prohibited from
  collecting any rents or lease for the duration of the water tank program.

**HOW TO APPLY**: If you believe you are eligible for assistance under the Household Water Tank Program and would like to apply:

- You must first report your well problem to the County by submitting a "Report of Well Problems" report to the Colusa County Water Resources Management Office. You can obtain a "Report of Well Problems" reporting form from the Colusa County website, or in person at the below-listed address. Upon receipt, your completed report will be forwarded to the County's Office of Emergency Services for processing.
- Next, it must be verified by a licensed well professional, on the form provided by the County and
  at the property owner's expense, that your well is no longer providing water due to current
  drought conditions. A representative from the Sheriff's Office of Emergency Services will
  contact you to begin this process. You will complete your portion of the form and then provide
  the form to the well professional to complete during their inspection. You must then submit this
  completed report to the Colusa County Sheriff, Office of Emergency Services.
- Upon receipt of the completed "Domestic Dry Well Inspection Report" form, the Office of Emergency Services will then coordinate the delivery and placement of the tank and water delivery. The homeowner is responsible for the connection of the tank to his/her existing residential water system. At the time of delivery, if not before, you will be required to review, agree to, and sign the following documents: Hold Harmless, Right-Of-Entry, and Water Tank Program Agreement; and, a Cautionary Boil Notice. These forms will be provided by the County.
- Once a water tank system is delivered and operational, the County will make periodic deliveries of water on a schedule to be determined by the County. Typically, the County will deliver up to

2,500 gallons of water on approximately a weekly basis but both the schedule and the amount of these deliveries are at the sole discretion of the County and may be changed without notice.

#### RESOURCE CONTACT INFORMATION

## **Colusa County Sheriff, Office of Emergency Services**

(530) 458-0218 (530) 458-0230

## **Colusa County Department of Agriculture, Water Resources**

(530) 458-7709

## **County of Colusa website**

http://www.countyofcolusa.org/

### County of Colusa, "Report of Well Problems" form

http://www.countyofcolusa.org/DocumentCenter/View/5810

## Well Repair Services / Private Licensed Well Professionals<sup>2</sup>

http://www.wellowner.org/finding-a-contractor/contractor-lookup

Alsco-Geyer, Arbuckle, CA (530) 476-2253

#### **Local Licensed Plumbers & Electricians**

Please search the internet, or look in your local phone book's yellow pages.

<sup>&</sup>lt;sup>2</sup> The County makes no recommendations; direct, implied or otherwise, regarding the vendors listed in this resource document. Property owners are advised to conduct their own inquiries before hiring any service provider.